

## **SpartanNash OwnBrands 200% Quality Guarantee Limited Warranty**

### **What This Warranty Covers**

This warranty covers any SpartanNash proprietary OwnBrands product and was purchased by a consumer from an authorized SpartanNash retailer. This warranty covers only items purchased in reasonable quantities for home consumption. This warranty applies to the following brands:

- Our Family
- Open Acres
- *Fresh & Finest* by Our Family

### **What This Warranty Does Not Cover**

This warranty does not cover:

- Any other branded products than Our Family, Open Acres and *Fresh & Finest* by Our Family
- Products purchased from any source other than authorized SpartanNash retailers
- Produce, Floral, Meat, Seafood, Deli or Bakery products that are covered by the SpartanNash-owned stores' 200% freshness guarantee
- Alcoholic beverages, Tobacco products, Pharmacy items or other products restricted by law

### **Other Limitations**

All Supplemental Nutrition Assistance Programs (SNAP)/ Food stamps and WIC returns, exchanges and refunds must follow program requirements set forth by the government regulatory agency and applicable law and may not be eligible for this warranty. WIC items must be exchanged for the exact item being returned. All EBT refunds must be applied to the customer's SNAP/Food Stamp benefit card.

This warranty and its requirements shall not be modified, expanded, or waived in any way; any statements to the contrary are rendered null and void unless expressly agreed to in writing by an authorized officer of SpartanNash.

SpartanNash reserves the right to limit this warranty for those customers unable to be satisfied with our products, product quality and/or our services.

SpartanNash may modify or discontinue this program at any time without notice.

### **How To Redeem the Warranty**

If you are not satisfied with the quality of your SpartanNash proprietary OwnBrands product, return to the SpartanNash store you purchased your Our Family, Open Acres or *Fresh & Finest* by Our Family product from, along with the sales receipt that reflects your product purchase. The SpartanNash store will refund the product purchase price and will provide the customer with an additional amount equal to the purchase price of the returned product. Sales tax and reward points will not be doubled as part of this warranty. Refunds will be given in the same form as payment is made. For additional information, please call 1-800-451-8500.

### **How State Law Applies**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.